how to send proof of no claims bonus

checklist your ncb document should contain this insurer information:
✓ Policy number ✓ Renewal date ✓ Registration number and year ✓ Number of years No Claims Bonus

your ncb - we can accept the following: You may need to request this from your previous insurer in writing

Motor Insurance Renewal Notice
This will be from your previous insurer and usually contained in your Renewal Invitation pack. The Renewal Notice contains information such as Renewal Date, Policy Number, Registration Number, NCB entitlement and Claim Information.

driving experience - we can accept the following:

Policy Schedule & Statement of Insurance / Facts
This will be from a policy that is currently in force and has you named on the policy. This is usually contained with the current certificate of insurance from your other Insurer and contains information such as Inception Date, Expiry Date, Policy Number, Registration Number and NCB entitlement. The policy which we are requesting this information from will not be affected.

your ncb - we can’t accept this as proof:

Certificate of Motor Insurance
Unfortunately this doesn’t have the details we need.

I don’t have ncb proof now what?
Contact your previous insurer and ask for your proof of NCB then send this to us. Alternatively fill in the form on the back of this sheet and send this to us.

yes I have ncb proof now what?
Great!
See the back of this sheet for details of how to send your proof of NCB to us.
how to send your documents

Email
your scanned NCB document or Licence details (or both) to:
bonus@autonetinsurance.co.uk

Post
your NCB document or your photocopied licence to
Customer Service NCB, Autonet Insurance, Nile Street, Stoke-on-Trent, ST6 2BA

Fax - FAO: Customer Service to:
03303 438 506

no ncb document? call or send your details

Either call us on 03303 438 487
or complete the form, send a photo via your mobile phone or send by post to Customer
Service, Autonet Insurance, Nile Street, Stoke-on-Trent, ST6 2BA.
Alternatively you can email the information to bonus@autonetinsurance.co.uk

1: Name & Address of Policyholder: ...........................................................................................................................
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2: Policyholders date of birth: .............................................. 3: Policy number: ...............................................

4: Insurance company: .............................................. 5: Registration of vehicle: ...................................

6: Tel No. of Insurance Company: .............................................. 7: Expiry date of Policy: .......................................

8: If you are named on someone else’s policy, what is their relationship to you? ..........................................................
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Please note
Some insurers will not confirm any information verbally or without prior consent. To save time can you please notify
the company that holds the proof of NCB that we will be contacting them and you consent for us to discuss the
details of the policy.